

FIRST MEETING

Focus: Home / School Communication

Thank you so much for your input.

Having reviewed the feedback, the comments fell into broad sections:

What works well...

Resolving Issues	General	Communication	Ideas
Going above and beyond to resolve issues that have caused internal issues to ensure positive end result	Helpful staff	Doddle and Insight are a good way of informing parents and updating parents Email and text messages sent regularly is a great way of informing parents	
Ability to ring and speak to staff when needed, never too much trouble	Yr11 intervention is absolutely brilliant!	Parent/Staff communication	
School Outside agencies involved to help resolve issues		Communication Insight Doddle	

Would be better if.....

FEEDBACK TOOLS	ISSUES	INVESTIGATE FURTHER	GREAT IDEAS
Please create a feedback tool directly within Doddle	Parents evening - year 11 Music Teacher not at parents evening and has had no contact with parents	More information evenings for parents.	Testimonials
Create a parent / teachers what's group for regular and instant	Reduce Loitering, vulgar and obscene language in the vicinity	Feeling excluded from school as a parent.	Invite Gran & Grandad - pay and the invite elderly people on their

communications	during home time		own into school for Christmas dinner.
Parent quotes / testimonials in induction packs for new intake also advertise the quotes on website		Focus group desk at parents night.	Fun night for parents - Bingo etc.
			Get an inside group to help coordinate events like a counter of sorts from maybe year 7 to 11

Summary

The Headteacher would like 10 minutes at the start of the next session to respond please.

Valuable and insightful feedback that is much appreciated.

Thank you - we agree that the team of staff go above and beyond and they are happy to hear your positive comments. Good to hear that Doodle and Insight are helpful for parents. Year 11 intervention - great to hear that you think it is brilliant.

Some vital learning here - school does not show how much we value parental views.

You are right - these are not represented in our literature and this is something we will address immediately.

Parents said	We did
Parents evening needed a restructure.	School responded to the critique by asking staff to meet parents in their classrooms. The majority of parents said they preferred meetings in the classroom as it was quiet and more private than the hall.
Testimonials should be included in marketing / literature.	School reviewed it's approach and realised the oversight. Marketing from the recent Grandparents Day included Testimonials.

To investigate further

Information evenings - a great suggestion. What would you like first?

Feeling excluded from school as a parent - how can we work together to improve this?

Great Ideas

Heartwarming. School had a PFA in the past but this dwindled away.

This might be investigated - a new group with a separate purpose from the parent focus group.

School constantly looks for ways to engage with the community and we can improve further here. The recent Grandparents Day made us all smile - the Year 7's looked after their guests so well.

A Winter Wonderland event is taking place in 20th December in the afternoon.

We hope to invite parents into school to see the children perform 'A Midsummer Night's Dream' in the Spring Term.